

# Are you looking for a larger provider network?

**With a Fallon Medicare Plus™ Supplement plan, you have no network restrictions.**

When you're a member, you'll have:

- **No network restrictions**—see any provider who accepts Medicare and you as a patient
- **No primary care provider** is required
- **No referrals or copayments\***

Fallon Medicare Plus Supplement members also get:

- **\$150 toward eyewear** every year, plus an annual eye exam—at no extra cost.
- **SilverSneakers®** includes a free gym membership and access to online classes, workouts, and instructional videos.
- **Care Connect** which offers 24/7 phone access to registered nurses who will recommend where you should receive care or will help connect you to your doctor.
- **And more!**

Review the materials enclosed to see which Fallon Medicare Plus Supplement option is right for you.

**See the  
Outline of Coverage  
inside to see if  
you qualify for a  
15% discount!**

## Have questions?

Give us a call today! Massachusetts is our home, and our team is local. When you call us, you'll speak with someone who knows, and serves, this community. We believe that health care is personal and that you should be able to talk to a real person—not a computer. Because we want you to get the service you need, when you need it.



**1-866-330-6380 (TRS 711)**

8 a.m.–5 p.m., Monday–Friday

**[fallonhealth.org/medsupp](https://fallonhealth.org/medsupp)**

\* With Fallon Medicare Plus Supplement Core, you have to meet your Part A and Part B deductibles before you have \$0 copayments. With Fallon Medicare Plus Supplement 1A, you have to meet your Part B deductible before you have \$0 copayments. Please see other cost sharing details in your Outline of Coverage.

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# Fallon Medicare Plus<sup>TM</sup> Supplement (Medigap) Options

With Fallon’s Medicare Supplement (Medigap) plans, you have the freedom to see who you want to see when you want to see them. There are no network restrictions and little to no out-of-pocket expenses. You can see any provider who accepts Medicare and you as a patient. No PCP. No referrals. No copayments.

Effective Jan. 1–Dec. 31, 2024	Fallon Medicare Plus Supplement Core	Fallon Medicare Plus Supplement 1A	Fallon Medicare Plus Supplement 1*
<b>Monthly Plan Premiums</b> You could qualify for a 15% discount. Call us or see the Outline of Coverage for details.	\$165	\$199	\$275
Benefit	Copayment		
Hospitalization	\$0 after you meet your \$1,600 Part A deductible <sup>1</sup>	\$0	\$0
Home health care	\$0	\$0	\$0
Doctor office visits	\$0 after you meet your \$226 Part B deductible <sup>2</sup>	\$0 after you meet your \$226 Part B deductible <sup>2</sup>	\$0
Specialist office visits			
Emergency room visits			
Same-day surgery			
Diagnostic tests (X-rays, MRI, CT, PET and nuclear studies)			
Physical and speech therapy			
Part B outpatient drugs			
<b>Eyewear discount program</b> includes one routine eye exam every year at a plan provider and \$150 toward first pair of eyeglasses or contact lenses per calendar year.	\$0	\$0	\$0
<b>SilverSneakers®</b> —includes access to online classes and instructional videos, a free gym membership, and more.	\$0	\$0	\$0
<b>Care Connect</b> —24/7 phone access to registered nurses who will recommend where you should receive care or will connect you to your doctor.	\$0	\$0	\$0
<b>Quit to Win program</b> —our smoking cessation program offers one-on-one telephone coaching, group and text support with individualized stop-smoking plans.	\$0	\$0	\$0
<b>Naturally Well</b> —discounts on acupuncture, chiropractic care and massage therapy.	\$0	\$0	\$0
<b>Fallon Health’s ID card app for smartphones</b> —view ID card, email or fax an image of ID card to doctor, hospital or pharmacy and more. Smartphone app is for both iPhones and Androids.	\$0	\$0	\$0
<b>Foreign travel</b> —emergency services while traveling outside the U.S.	Not covered	\$0	\$0
Part D drugs	You must enroll in Medicare Part D to be covered.		



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fallonhealth.org/medsupp

\* You must have turned 65 before Jan. 1, 2020 to apply for Fallon Medicare Plus Supplement 1.  
<sup>1</sup> In 2023, the annual Part A deductible amount is \$1,600 and may change for 2024.  
<sup>2</sup> In 2023, the annual Part B deductible amount is \$226 and may change for 2024.  
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Fallon Health & Life Assurance Company, Inc., is a wholly owned subsidiary of Fallon Community Health Plan.

# Fallon Medicare Plus<sup>™</sup> Supplement Individual Enrollment Request Form



Fallon Health & Life Assurance Company, Inc., a wholly owned subsidiary of Fallon Community Health Plan.

To enroll in a Fallon Medicare Plus Supplement option, please provide the following information:

## Check the Medicare Supplement plan of your choice:

☐ **Fallon Medicare Plus  
Supplement Core**  
\$165 per month

☐ **Fallon Medicare Plus  
Supplement 1\***  
\$275 per month

☐ **Fallon Medicare Plus  
Supplement 1A**  
\$199 per month

You could qualify for a 15% discount. See the Outline of Coverage for details.

Last name		First name		M.I.	<input type="checkbox"/> Mr. <input type="checkbox"/> Mrs. <input type="checkbox"/> Ms.
Birth date MM / DD / YYYY		Sex <input type="checkbox"/> M <input type="checkbox"/> F	Social Security Number _ _ _ - _ _ - _ _ _		
Permanent residence street address (P.O. Box not allowed)					
City/town			State	ZIP	
Home phone number ( _ _ _ ) _ _ _ - _ _ _					
Mobile phone number: (optional) ( _ _ _ ) _ _ _ - _ _ _			Email address: (optional)		
<input type="checkbox"/> I authorize Fallon Health to send me text messages related to my plan benefits and services.			<input type="checkbox"/> I authorize Fallon Health to send me email messages related to my plan benefits and services.		
Mailing address if different from above					
City/town			State	ZIP	
Written language preferred (optional)				Race (optional)	
Spoken language preferred (optional)				Ethnicity (optional)	
<b>Please provide your Medicare information.</b> Use your red, white and blue Medicare card to complete this section.					
Medicare Number					
Medicare Part A (Hospital Insurance) effective date			Medicare Part B (Medical Insurance) effective date		
Are you under 65 and eligible for Medicare coverage due solely to end-stage renal disease (ESRD)? <input type="checkbox"/> Yes <input type="checkbox"/> No <b>Note:</b> If you are under age 65, you may only enroll in this plan if the disability that made you eligible for Medicare is a condition other than end-stage renal disease.					
Are you currently a Fallon Health member? <input type="checkbox"/> Yes <input type="checkbox"/> No				If yes, please provide your Fallon Health member ID number	
Do you or your spouse work? <input type="checkbox"/> Yes <input type="checkbox"/> No					

**\*If you became Medicare Eligible on or after January 1, 2020,**  
you may enroll in the Fallon Medicare Supplement Core or 1A plans only.

**If you newly enroll in a Medicare Supplement 1 plan and you became Medicare eligible before January 1, 2020,**  
you will not be able to switch into the same company's Medicare Supplement 1A plan until you have been covered under the Medicare Supplement 1 plan for a period of at least 12 months.

## Important Information

**Please read the “Important Information” section. Then answer questions 1–5 on page 3.**

- a. You do not need more than one Medicare Supplement Insurance Policy.
- b. If you purchase this Policy, you may want to evaluate your existing health coverage and decide if you need multiple coverages.
- c. You may be eligible for Medicaid benefits and may not need a Medicare Supplement Insurance Policy.
- d. The benefits and premiums under your Medicare Supplement Insurance Policy can be suspended, if requested, during your entitlement to benefits under Medicaid for 24 months. You must request this suspension within 90 days of becoming eligible for Medicaid. If you are no longer entitled to Medicaid, your Policy will be reinstituted if requested within 90 days of losing Medicaid eligibility. If the Medicare Supplement Insurance Policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your Policy was suspended, the reinstituted Policy will not have outpatient prescription drug coverage, as you will be enrolled in the most comparable plan without outpatient prescription drug coverage.
- e. If you are eligible for and have enrolled in a Medicare Supplement Insurance Policy by reason of disability and you later become covered by an employer or union-based group health plan, the benefits and premiums under your Medicare Supplement Insurance Policy can be suspended, if requested, while you are covered under the employer or union-based group health plan. If you suspend your Medicare Supplement Insurance Policy under these circumstances, and later lose your employer or union-based group health plan, your suspended Medicare Supplement Insurance Policy (or, if that is no longer available, a substantially equivalent Policy) will be reinstituted if requested within 90 days of losing your employer or union-based group health plan. If the Medicare Supplement Insurance Policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your Policy was suspended, the reinstituted Policy will not have outpatient prescription drug coverage, as you will be enrolled in the most comparable plan without outpatient prescription drug coverage.
- f. Counseling services are available in Massachusetts to provide advice concerning your purchase of Medicare Supplement Insurance and concerning medical assistance through the state Medicaid program, including benefits as a Qualified Medicare Beneficiary (QMB) and a Specified Low-Income Medicare Beneficiary (SLMB). You may call the Massachusetts Executive Office of Elder Affairs insurance counseling program at 1-800-243-4636 (TTY: 1-800-872-0166) or write to that office at the following address for more information: One Ashburton Place, 5th Floor, Boston, MA 02108.

If you lost or are losing other health insurance coverage and received a notice from your prior insurer saying you were eligible for guaranteed issue of a Medicare Supplement Insurance Policy, or that you had certain rights to buy such a Policy, you may be guaranteed acceptance in one or more of our Medicare Supplement plans. Please include a copy of the notice from your prior insurer with your application.

**Please answer all questions to the best of your knowledge.** (Please mark Yes or No below with an "X".)

**Question 1:**

(a) Did you turn age 65 in the last 6 months? ☐ Yes ☐ No

(b) Did you enroll in Medicare Part B in the last 6 months?

☐ Yes ☐ No

(c) If yes, what is the effective date?

\_\_\_\_/\_\_\_\_/\_\_\_\_  
MM DD YYYY

**Question 2:**

Are you covered for medical assistance through the state Medicaid program? ☐ Yes ☐ No

*[NOTE TO APPLICANT: If you are participating in a "Spend-Down Program" and have not met your "Share of Cost," please answer NO to this question.]*

If yes,

(a) Will Medicaid pay your premiums for this Medicare Supplement Insurance Policy? ☐ Yes ☐ No

(b) Do you receive any benefits from Medicaid OTHER THAN payments toward your Medicare Part B premium?

☐ Yes ☐ No

**Question 3:**

(a) If you had coverage from any Medicare plan other than Original Medicare within the past 63 days (for example, a Medicare Advantage plan, or a Medicare HMO or PPO), fill in your start and end dates to the right. If you are still covered under this plan, leave "END" blank.

Start: \_\_\_\_/\_\_\_\_/\_\_\_\_  
MM DD YYYY

End: \_\_\_\_/\_\_\_\_/\_\_\_\_  
MM DD YYYY

(b) If you are still covered under the Medicare plan, do you intend to replace your current coverage with this new Medicare supplemental policy? ☐ Yes ☐ No

(c) Was this your first time in this type of Medicare plan? ☐ Yes ☐ No

(d) Did you drop a Medicare Supplement Insurance Policy to enroll in the Medicare plan? ☐ Yes ☐ No

**Question 4:**

(a) Do you have another Medicare Supplement Insurance Policy in force? ☐ Yes ☐ No

(b) If so, with what company, and what plan do you have?

(c) If so, do you intend to replace your current Medicare Supplement Insurance Policy with this policy?

☐ Yes ☐ No If yes, please complete the Medicare Supplement Replacement form.

**Question 5:**

Have you had coverage under any other health insurance within the past 63 days?

(For example, an employer, union, or individual plan) ☐ Yes ☐ No

(a) If so, with what company, and what plan do you have?

(b) What are your dates of coverage under the other policy?

Start: \_\_\_\_/\_\_\_\_/\_\_\_\_ End: \_\_\_\_/\_\_\_\_/\_\_\_\_  
MM DD YYYY MM DD YYYY

(If you are still covered under the other policy, leave "END" blank.)

**Please read the following, and sign below:**

I certify that the statements made and answers given are complete and true. If I am under age 65, I may only enroll in this plan if the disability that made me eligible for Medicare is a condition other than ESRD. I have read and carefully considered all of the "Important Information" on this form. I also certify that I received the "Outline of Medicare Supplement Coverage." I understand that no employer, former employer, health care provider, or private agency may sponsor, purchase, or contribute to the cost of this plan.

For the purpose of processing this application, for 30 months from the date this authorization is signed, and if I enroll in coverage, for as long as I am covered, I understand that all of my health care providers, other insurance companies, or my employer are authorized to release all of my medical records and other information to Fallon Health representatives for the purpose of determining my coverage and administering my benefits. I am, or my authorized representative is, entitled to receive a copy of this authorization form. I understand that the benefits for which I am eligible are those described in the applicable plan Subscriber Certificate. I understand that plan benefits and premium rates are subject to change as allowed by state law. I understand that enrollment in this plan is contingent upon payment of premium.

I understand that my signature (or the signature of the person authorized to act on my behalf under the laws of Massachusetts) on this application means that I have read and understand the contents of this application. If signed by an authorized individual, this signature certifies that: 1) this person is authorized under state law to complete this enrollment, and 2) documentation of this authority is available upon request by Fallon Health & Life Assurance Company, Inc.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

If you are the authorized representative, you must sign above and provide the following information:

Name: (print) \_\_\_\_\_

Relationship: \_\_\_\_\_

Address: \_\_\_\_\_

Phone #: \_\_\_\_\_ Alternate phone #: \_\_\_\_\_



**BROKER/AGENT INFO:** Agency name: \_\_\_\_\_  
Broker/agent name: \_\_\_\_\_ Mass. Lic#: \_\_\_\_\_  
Election type: \_\_\_\_\_ Requested effective date: \_\_\_\_\_  
MSR form: ☐ Yes ☐ No ☐ N/A

**FALLON HEALTH USE ONLY:** RTS Verification: ☐ Yes ☐ No QNXT sponsor needed: ☐ Yes ☐ No  
Date received: \_\_\_\_\_ Method of receipt: \_\_\_\_\_  
Telephonic: ☐ No ☐ Yes If yes, confirmation number: \_\_\_\_\_  
Name: \_\_\_\_\_ MA ID# \_\_\_\_\_

**ENROLLMENT DEPT. USE ONLY**

**Fallon Health & Life Assurance Company**  
**Fallon Medicare Plus Supplement**  
**Outline of Medicare Supplement Coverage – Cover Page:**  
**Benefit Plans Medicare Supplement Core and 1 and 1A**

Medicare Supplement Insurance can be sold in only standard plans. This chart shows the benefits included in each plan. Every company must make available the "Core" plan. For persons who became Medicare Eligible prior to January 1, 2020, companies which make Medicare Supplement 1A plans available are to also make Medicare Supplement 1 plans available. For persons who became Medicare Eligible after January 1, 2020, companies may make Medicare Supplement 1A plans available, but they are not permitted to make Medicare Supplement 1 plans available. Companies may add certain benefits to the standard benefits, if approved by the Commissioner. Look at each company's materials to find out what benefits, if any, the company has added to the standard benefits for each plan it offers.

**Basic benefits included in all plans:**

**Hospitalization:** Part A coinsurance coverage for the first 90 days per benefit period (not including the Medicare Part A deductible) and the 60 Medicare lifetime reserve days, plus coverage for 365 additional days after Medicare benefits end. This shall also include benefits for biologically-based mental disorders.

**Medical expenses:** Part B coinsurance (generally 20% of Medicare-approved expenses), or, in the case of hospital outpatient department services paid under a prospective payment system, applicable copayments. This shall also include benefits for biologically-based mental disorders.

**Blood:** First three pints of blood each year.

<p><b>Medicare Supplement Core <u>Standard Benefits</u> Basic Benefits</b></p> <p>Hospitalization: For biologically-based mental disorders, stays in a licensed mental hospital, less Part A deductibles; for other mental disorders: stays in a licensed mental hospital for at least 60 days per calendar year less days covered by Medicare or already covered by plan in that calendar year for the other mental disorders, less Part A deductibles.</p> <p><b>Rates effective 1/1/2024:</b> \$165.00 per month You could qualify for a 15% discount. See below for details.</p>	<p><b>Medicare Supplement 1 <u>Standard Benefits</u> Basic Benefits</b></p> <p>Hospitalization: For biologically-based mental disorders, stays in a licensed mental hospital; for other mental disorders: stays in a licensed mental hospital for a minimum of 120 days per benefit period (at least 60 days per calendar year) less days covered by Medicare or already covered by plan in that calendar year for the other mental disorders.</p> <p>Skilled Nursing co-insurance Part A deductible Part B deductible Foreign Travel</p> <p><b>Rates effective 1/1/2024:</b> \$275.00 per month You could qualify for a 15% discount. See below for details.</p>	<p><b>Medicare Supplement 1A <u>Standard Benefits</u> Basic Benefits</b></p> <p>Hospitalization: For biologically-based mental disorders, stays in a licensed mental hospital; for other mental disorders: stays in a licensed mental hospital for a minimum of 120 days per benefit period (at least 60 days per calendar year) less days covered by Medicare or already covered by plan in that calendar year for the other mental disorders.</p> <p>Skilled Nursing co-insurance Part A deductible Foreign Travel</p> <p><b>Rates effective 1/1/2024:</b> \$199.00 per month You could qualify for a 15% discount. See below for details.</p>
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# Massachusetts Medicare Supplement Insurance Outline of Coverage

Fallon Health & Life Assurance Company  
Medicare Supplement Core  
Medicare Supplement 1  
Medicare Supplement 1A  
Policy Category: Medicare Supplement Insurance

**NOTICE TO BUYER:** This Policy may not cover all of the costs associated with medical care incurred by the buyer during the period of coverage. The buyer is advised to carefully review all Policy limitations.

## **Premium information**

We, Fallon Health & Life Assurance Company, can only raise your premium if we raise the premium for all Policies like yours in Massachusetts, and if approved by the Commissioner of Insurance. If you choose to pay your premium on a quarterly, semiannual, or annual basis, upon your death, we will refund the unearned portion of the premium paid. If you choose to pay your premium on a quarterly, semiannual, or annual basis and you cancel your Policy, we will refund the unearned portion of the premium paid. In the case of death, the unearned portion of the premium will be refunded on a pro-rata basis.

If you enroll during the six-month period beginning at the time you become initially eligible for Medicare coverage after attaining age 65, or a higher age upon enrolling in Medicare Part B, you are eligible to receive an annual premium discount of 15% for up to 24 months. Premium discount 24 month period begins with Medicare Part B effective date not Fallon Medicare Supplement effective date.

## **Disclosures**

Use this outline to compare benefits and premiums among Policies.

## **Read your Policy very carefully**

This is only an outline describing your Policy's most important features. The Policy is your insurance contract. You must read the Policy itself to understand all of the rights and duties of both you and your insurance company.

## **Right to return Policy**

If you find that you are not satisfied with your Policy, you may return it to Fallon Health & Life Assurance Company, Fallon Medicare Plus, 10 Chestnut Street, Worcester, MA 01608. If you send the Policy back to us within 30 days after you receive it, we will treat the Policy as if it had never been issued and return all of your payments.

## **Policy replacement**

If you are replacing another health insurance Policy, do NOT cancel it until you have actually received your new Policy and are sure you want to keep it. If you cancel your present Policy and then decide that you do not want to keep your new Policy, it may not be possible to get back the coverage of the present Policy.

## **Notice**

This Policy may not fully cover all of your medical costs. Fallon Health & Life Assurance Company is not connected with Medicare. This outline of coverage does not give all the details of Medicare coverage. Contact your local Social Security Office or consult "Medicare & You" for more details.

If you newly enroll in a Medicare Supplement 1 plan and you became Medicare eligible before January 1, 2020, you will not be able to switch into the same company's Medicare Supplement 1A plan until you have been covered under the Medicare Supplement 1 plan for a period of at least 12 months.

## **Complete answers are very important**

When you fill out the application for the new Policy, be sure to answer all questions truthfully and completely. The company may cancel your Policy and refuse to pay any claims if you leave out or falsify important information.

Review the application carefully before you sign it. Be certain that all information has been properly recorded.

## **Massachusetts Summary**

The Commissioner of Insurance has set standards for the sale of Medicare Supplement Insurance Policies. Such Policies help you pay hospital and doctor bills, and some other bills, that are not covered in full by Medicare. Please note that the benefits provided by Medicare and this Medicare Supplement Insurance Policy may not cover all of the costs associated with your treatment. It is important that you become familiar with the benefits provided by Medicare and your Medicare Supplement Insurance Policy. This Policy summary outlines the different coverages you have if, in addition to this Policy, you are also covered by Part A (hospital bills, mainly) and Part B (doctors' bills, mainly) of Medicare.

Under M.G.L. c. 112, § 2, no physician who agrees to treat a Medicare beneficiary may charge to or collect from that beneficiary any amount in excess of the reasonable charge for that service as determined by the United States Secretary of Health and Human Services. This prohibition is commonly referred to as the ban on balance billing. A physician is allowed to charge you or collect from your insurer a copayment or coinsurance for Medicare-covered services. However, if your physician charges you or attempts to collect from you an amount which together with your copayment or coinsurance is greater than the Medicare-approved amount, please contact the Board of Registration in Medicine at 1-781-876-8200.

We cannot explain everything here. Massachusetts law requires that personal insurance Policies be written in easy-to-read language. So, if you have questions about your coverage not answered here, read your Policy. If you still have questions, ask your agent or our company. You may also wish to get a copy of "Medicare & You", a small book put out by Medicare that describes Medicare benefits.

**The Benefits to Premium Ratio for Fallon Medicare Plus Supplement Core is 92.5%.** This means that during the anticipated life of your Policy and others just like it, the company expects to pay out \$92.50 in claims made by you and all other Policyholders for every \$100 it collects in premiums. The minimum ratio allowed for Policies of this type is 65%. A higher ratio is to your advantage as long as it allows the company a reasonable return so that the product remains available.

**The Benefits to Premium Ratio for Fallon Medicare Plus Supplement 1 is 84.4%.** This means that during the anticipated life of your Policy and others just like it, the company expects to pay out \$84.40 in claims made by you and all other Policyholders for every \$100 it collects in premiums. The minimum ratio allowed for Policies of this type is 65%. A higher ratio is to your advantage as long as it allows the company a reasonable return so that the product remains available.

**The Benefits to Premium Ratio for Fallon Medicare Plus Supplement 1A is 93.4%.** This means that during the anticipated life of your Policy and others just like it, the company expects to pay out \$93.40 in claims made by you and all other Policyholders for every \$100 it collects in premiums. The minimum ratio allowed for Policies of this type is 65%. A higher ratio is to your advantage as long as it allows the company a reasonable return so that the product remains available.

## **Complaints**

If you have a complaint, call us at 1-800-868-5200. If you are not satisfied, you may write the Massachusetts Division of Insurance, 1000 Washington St., Suite 810, Boston, MA 02118-6200, or call them at 1-617-521-7794.

## Medicare Supplement Core

### Medicare Part A—Hospital Services—Per Benefit Period

The information provided in this Outline of Coverage lists the 2023 cost-sharing for Original Medicare. Your Part A and Part B deductible amounts may change for 2024.

Services	Medicare pays	Plan pays	You pay
<b>Hospitalization*</b>			
Semiprivate room and board, general hospital nursing and miscellaneous services and supplies and licensed mental hospital stays for biologically-based mental disorders or other mental disorders prior to the 190-day Medicare lifetime maximum			
First 60 days of a benefit period	All but \$1,600	\$0	\$1,600 Part A Deductible
61st through 90th day of a benefit period	All but \$400 a day	\$400 a day	\$0
91st day and after of a benefit period:			
- While using 60 lifetime reserve days	All but \$800 a day	\$800 a day	\$0
Once lifetime reserve days are used:			
- Additional 365 days	\$0	100% of Medicare eligible expenses	\$0
- Beyond the additional 365 days	\$0	\$0	All costs
<b>Licensed mental hospital stays not covered by Medicare</b>			
First 60 days of a benefit period	\$0	All but \$1,600	\$1,600 Part A Deductible
61st through 90th day of a benefit period	\$0	100% of Medicare eligible expenses	\$0
91st day and after of a benefit period:			
- While using 60 lifetime reserve days	\$0	100% of Medicare eligible expenses	\$0
Once lifetime reserve days are used:			
- Additional 365 days	\$0	100% of Medicare eligible expenses	\$0
- Beyond the additional 365 days	\$0	\$0	All costs

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and not received skilled care in any other facility for 60 days in a row.

**Medicare Supplement Core**  
**Medicare Part A—Hospital Services—Per Benefit Period**  
**(continued)**

Services	Medicare pays	Plan pays	You pay
<b>Skilled nursing facility care*</b>			
<b>(Participating with Medicare)</b> You must meet Medicare's requirements, including having been in a hospital for at least three days and entered a Medicare-approved facility within 30 days after having left the hospital			
First 20 days	All approved amounts	\$0	\$0
21st through 100th day	All but \$200 a day	\$0	Up to \$200 a day
101st day and after	\$0	\$0	All costs
<b>Blood</b>			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
<b>Hospice care</b>			
Available as long as your doctor certifies you are terminally ill and you elect to receive these services	All but very limited coinsurance for outpatient drugs and inpatient respite care	Coinsurance	\$0

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and not received skilled care in any other facility for 60 days in a row.

NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the Policy's "Core Benefits". During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

**Medicare Supplement Core**  
**Medicare Part B—Medical Services—Per Calendar Year**

Services	Medicare pays	Plan pays	You pay
<b>Medical expenses in or out of the hospital and outpatient hospital treatment</b> , such as physician's services, certain telehealth services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests and durable medical equipment			
First \$226 of Medicare-approved amounts**	\$0	\$0	\$226 (Part B Deductible)
Remainder of Medicare-approved amounts	Generally 80%	Generally 20%	\$0
<b>Outpatient treatment for biologically-based mental disorders (for services covered by Medicare)</b>			
First \$226 of Medicare-approved amounts**	\$0	\$0	\$226 (Part B Deductible)
Remainder of Medicare-approved amounts	80%	20%	\$0
Outpatient treatment for biologically-based mental disorders (for services not covered by Medicare)	\$0	100% of expenses	\$0
<b>Outpatient treatment for other mental health disorders (for services covered by Medicare)</b>			
First \$226 of Medicare-approved amounts**	\$0	\$0	\$226 (Part B Deductible)
Remainder of Medicare-approved amounts	80%	20%	\$0
<b>Outpatient treatment for other mental health disorders (for services not covered by Medicare)</b>			
First 24 visits per calendar year	\$0	100%	\$0
Visits 25 and after	\$0	\$0	All costs

\*\*Once you have been billed \$226 of Medicare-approved amounts for covered services (which are noted with a double asterisk), your Part B Deductible will have been met for the calendar year.

**Medicare Supplement Core**  
**Medicare Part B—Medical Services—Per Calendar Year**  
**(continued)**

<b>Services</b>	<b>Medicare pays</b>	<b>Plan pays</b>	<b>You pay</b>
<b>Blood</b>			
First 3 pints	\$0	All costs	\$0
Next \$226 of Medicare-approved amounts**	\$0	\$0	\$226 (Part B Deductible)
Remainder of Medicare-approved amounts	80%	20%	\$0
<b>Clinical laboratory services</b>			
Blood Tests for Diagnostic Services	100%	\$0	\$0
<b>Special mandated medical formulas</b>			
<b>Covered by Medicare</b>			
First \$226 of Medicare-approved amounts**	\$0	\$0	\$226 (Part B Deductible)
Remainder of Medicare-approved amounts	80%	20%	\$0
Not covered by Medicare	\$0	All allowed charges for covered items	Balance

\*\*Once you have been billed \$226 of Medicare-approved amounts for covered services (which are noted with a double asterisk), your Part B Deductible will have been met for the calendar year.

## Medicare Supplement Core Medicare (Parts A & B)

Services	Medicare pays	Plan pays	You pay
<b>Home health care</b>			
<b>Medicare-approved services</b>			
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
<b>Durable medical equipment</b>			
First \$226 of Medicare-approved amounts**	\$0	\$0	\$226 (Part B Deductible)
Remainder of Medicare-approved amounts	80%	20%	\$0

\*\*Once you have been billed \$226 of Medicare-approved amounts for covered services (which are noted with a double asterisk), your Part B Deductible will have been met for the calendar year.

## Other Benefits—Not Covered by Medicare

Services	Medicare pays	Plan pays	You pay
<b>Outpatient Prescription Drugs – Not Covered by Medicare</b>	\$0	\$0	All costs

## Medicare Supplement 1

### Medicare Part A—Hospital Services—Per Benefit Period

The information provided in this Outline of Coverage lists the 2023 cost-sharing for Original Medicare. Your Part A and Part B deductible amounts may change for 2024.

Services	Medicare pays	Plan pays	You pay
<b>Hospitalization*</b>			
Semiprivate room and board, general hospital nursing and miscellaneous services and supplies and licensed mental hospital stays for biologically-based mental disorders or other mental disorders prior to the 190-day Medicare lifetime maximum			
First 60 days of a benefit period	All but \$1,600	\$1,600 Part A Deductible	\$0
61st through 90th day of a benefit period	All but \$400 a day	\$400 a day	\$0
91st day and after of a benefit period:			
While using 60 lifetime reserve days	All but \$800 a day	\$800 a day	\$0
Once lifetime reserve days are used:			
- Additional 365 days	\$0	100% of Medicare eligible expenses	\$0
- Beyond the additional 365 days	\$0	\$0	All costs
<b>Licensed mental hospital stays not covered by Medicare</b>			
First 60 days of a benefit period	\$0	100% of Medicare eligible expenses	\$0
61st through 90th day of a benefit period	\$0	100% of Medicare eligible expenses	\$0
91st day and after of a benefit period:			
- While using 60 lifetime reserve days	\$0	100% of Medicare eligible expenses	\$0
Once lifetime reserve days are used:			
- Additional 365 days	\$0	100% of Medicare eligible expenses	\$0
- Beyond the additional 365 days	\$0	\$0	All costs

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.



**Medicare Supplement 1**  
**Medicare Part A—Hospital Services—Per Benefit Period**  
**(continued)**

Services	Medicare pays	Plan pays	You pay
<b>Skilled nursing facility care*</b>			
<b>(Participating with Medicare)</b> You must meet Medicare's requirements, including having been in a hospital for at least three days and entered a Medicare-approved facility within 30 days after having left the hospital			
First 20 days of a benefit period	All approved amounts	\$0	\$0
21st through 100th day of a benefit period	All but \$200 a day	Up to \$200 a day	\$0
101st through 365th day of a benefit period	\$0	\$10 a day	Balance
Beyond the 365th day of a benefit period	\$0	\$0	All costs
<b>(Not participating with Medicare)</b> You must meet Medicare's requirements, including having been in a hospital for at least 3 days and transferred to the facility within 30 days after having left the hospital			
1st through 365th day of a benefit period	\$0	\$8 a day	Balance
Beyond the 365th day of a benefit year	\$0	\$0	All costs
<b>Blood</b>			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
<b>Hospice care</b>			
Available as long as your doctor certifies you are terminally ill and you elect to receive these services	All but very limited coinsurance for outpatient drugs and inpatient respite care	Coinsurance	\$0

\*A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the Policy's "Core Benefits". During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

**Medicare Supplement 1**  
**Medicare Part B—Medical Services—Per Calendar Year**

Services	Medicare pays	Plan pays	You pay
<b>Medical expenses in or out of the hospital and outpatient hospital treatment</b> , such as physician's services, certain telehealth services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests and durable medical equipment			
First \$226 of Medicare-approved amounts	\$0	\$226 (Part B Deductible)	\$0
Remainder of Medicare-approved amounts	Generally 80%	Generally 20%	\$0
<b>Outpatient treatment for biologically-based mental disorders (for services covered by Medicare)</b>			
First \$226 of Medicare-approved amounts	\$0	\$226 (Part B Deductible)	\$0
Remainder of Medicare-approved amounts	80%	20%	\$0
Outpatient treatment for biologically-based mental disorders (for services not covered by Medicare)	\$0	100% of expenses	\$0
<b>Outpatient treatment for other mental health disorders (for services covered by Medicare)</b>			
First \$226 of Medicare-approved amounts	\$0	\$226 (Part B Deductible)	\$0
Remainder of Medicare-approved amounts	80%	20%	\$0
<b>Outpatient treatment for other mental health disorders (for services not covered by Medicare)</b>			
First 24 visits per calendar year	\$0	100%	\$0
Visits 25 and after	\$0	\$0	All costs

**Medicare Supplement 1**  
**Medicare Part B—Medical Services—Per Calendar Year**  
**(continued)**

<b>Services</b>	<b>Medicare pays</b>	<b>Plan pays</b>	<b>You pay</b>
<b>Blood</b>			
First 3 pints	\$0	All costs	\$0
Next \$226 of Medicare-approved amounts	\$0	\$226 (Part B Deductible)	\$0
Remainder of Medicare-approved amounts	80%	20%	\$0
<b>Clinical laboratory services</b>			
Blood Tests for Diagnostic Services	100%	\$0	\$0
<b>Special mandated medical formulas</b>			
<b>Covered by Medicare</b>			
First \$226 of Medicare-approved amounts	\$0	\$226 (Part B Deductible)	\$0
Remainder of Medicare-approved amounts	80%	20%	\$0
<b>Not covered by Medicare</b>	\$0	All allowed charges for covered items	Balance

## Medicare Supplement 1 Medicare (Parts A & B)

Services	Medicare pays	Plan pays	You pay
<b>Home health care</b>			
<b>Medicare-approved services</b>			
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
<b>Durable medical equipment</b>			
First \$226 of Medicare-approved amounts	\$0	\$226 (Part B Deductible)	\$0
Remainder of Medicare-approved amounts	80%	20%	\$0

## Medicare Supplement 1 Other Benefits – Not Covered by Medicare

Services	Medicare pays	Plan pays	You pay
<b>Foreign Travel – Not Covered by Medicare</b> Emergency services only, while traveling outside the United States	\$0	Remainder of charges (including portion normally paid by Medicare)	\$0
<b>Outpatient Prescription Drugs – Not Covered by Medicare</b>	\$0	\$0	All costs

**Medicare Supplement 1A**  
**Medicare (Part A)—Hospital Services—Per Benefit Year**

Services	Medicare pays	Plan pays	You pay
<b>Hospitalization*</b> Semiprivate room and board, general nursing and miscellaneous services and supplies and licensed mental hospital stays for biologically-based mental disorders or other mental disorders prior to the 190-day Medicare lifetime maximum			
First 60 days of a benefit period	All but \$1,600	\$1,600 (Part A Deductible)	\$0
61 <sup>st</sup> through 90 <sup>th</sup> day of a benefit period	All but \$400 a day	\$400 a day	\$0
91 <sup>st</sup> day of a benefit period and after:			
While using 60 lifetime reserve days	All but \$800 a day	\$800 a day	\$0
Once lifetime reserves are used:			
- Additional 365 days	\$0	100% of Medicare eligible expenses	\$0
- Beyond the additional 365 days	\$0	\$0	All costs
<b>Licensed mental hospital stays not covered by Medicare</b>			
First 60 days of a benefit period	\$0	100% of Medicare eligible expenses	\$0
61 <sup>st</sup> through 90 <sup>th</sup> day of a benefit period	\$0	100% of Medicare eligible expenses	\$0
91 <sup>st</sup> day and after of a benefit period:			
- While using 60 lifetime reserve days	\$0	100% of Medicare eligible expenses	\$0
Once lifetime reserve days are used:			
- Additional 365 days	\$0	100% of Medicare eligible expenses	\$0
- Beyond the additional 365 days	\$0	\$0	All costs

**Medicare Supplement 1A**  
**Medicare (Part A)—Hospital Services—Per Benefit Year**  
**(continued)**

Services	Medicare pays	Plan pays	You pay
<b>Skilled Nursing Facility Care*</b>			
<b>(Participating with Medicare)</b> You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after having left the hospital			
First 20 days	All approved amounts	\$0	\$0
21 <sup>st</sup> through 100 <sup>th</sup> day	All but \$200 a day	Up to \$200 a day	\$0
101 <sup>st</sup> day through 365 <sup>th</sup> day of a benefit period	\$0	\$10 a day	Balance
Beyond the 365 <sup>th</sup> day of a benefit period	\$0	\$0	All costs
<b>(Not Participating with Medicare)</b> You must meet Medicare's requirements, including having been in a hospital for at least 3 days and transferred to the facility within 30 days after having left the hospital			
1 <sup>st</sup> day through 365 <sup>th</sup> day of a benefit period	\$0	\$8 a day	Balance
Beyond the 365 <sup>th</sup> day of a benefit period	\$0	\$0	All costs
<b>Blood</b>			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
<b>Hospice Care</b>			
Available as long as your doctor certifies you are terminally ill and you elect to receive these services	All but very limited coinsurance for out-patient drugs and inpatient respite care	Coinsurance	\$0

\* A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the Policy's "Core Benefits". During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

**Medicare Supplement 1A**  
**Medicare (Part B)—Medical Services—Per Calendar Year**

Services	Medicare pays	Plan pays	You pay
<b>Medical expenses in or out of the hospital and outpatient hospital treatment</b> , such as physician's services, certain telehealth services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests and durable medical equipment			
First \$226 of Medicare-approved amounts**	\$0	\$0	\$226 (Part B Deductible)
Remainder of Medicare-approved amounts	Generally 80%	Generally 20%	\$0
<b>Outpatient treatment for biologically-based mental disorders (for services covered by Medicare)</b>			
First \$226 of allowed charges**	\$0	\$0	\$226 (Part B Deductible)
Remainder Medicare-approved amounts	80%	20%	\$0
<b>Outpatient treatment for other mental health disorders (for services not covered by Medicare)</b>			
First 24 visits per calendar year	\$0	100%	\$0
Visits 25 and after	\$0	\$0	All costs
<b>Blood</b>			
First 3 pints	\$0	All costs	\$0
Next \$226 of Medicare-approved amounts**	\$0	\$0	\$226 (Part B Deductible)
Remainder of Medicare approved amounts	80%	20%	\$0
<b>Clinical Laboratory Services</b>			
Blood Tests for Diagnostic Services	100%	\$0	\$0

\*\*Once you have been billed \$226 of Medicare-approved amounts for covered services (which are noted with a double asterisk), your Part B Deductible will have been met for the calendar year.

**Medicare Supplement 1A**  
**Medicare (Part B)—Medical Services—Per Calendar Year**  
**(continued)**

Services	Medicare pays	Plan pays	You pay
<b>Special Medical Formulas Mandated by Law</b>			
<b>Covered by Medicare</b>			
First \$226 of Medicare-approved amounts**	\$0	\$0	\$226 (Part B Deductible)
Remainder of Medicare-approved amounts	80%	20%	\$0
Not covered by Medicare	\$0	All allowed charges	Balance

\*\* Once you have been billed \$226 of Medicare-approved amounts for covered services (which are noted with a double asterisk), your Part B Deductible will have been met for a calendar year.

**Medicare Supplement 1A**  
**Medicare Parts A&B**

Services	Medicare pays	Plan pays	You pay
<b>Home health care</b>			
<b>Medicare-approved services</b>			
Medically necessary skilled care services and medical services	100%	\$0	\$0
<b>Durable medical equipment</b>			
First \$226 of Medicare-approved amounts**	\$0	\$0	\$226 (Part B deductible)
Remainder of Medicare-approved amounts	80%	20%	\$0

\*\* Once you have been billed \$226 of Medicare-approved amounts for covered services (which are noted with a double asterisk), your Part B Deductible will have been met with the calendar year.



**Medicare Supplement 1A**  
**Other Benefits – Not Covered by Medicare**

<b>Services</b>	<b>Medicare pays</b>	<b>Plan pays</b>	<b>You pay</b>
<b>Foreign Travel – Not Covered by Medicare</b> Emergency services only, while traveling outside the United States	\$0	Remainder of charges (including portion normally paid by Medicare)	\$0
<b>Outpatient Prescription Drugs – Not Covered by Medicare</b>	\$0	\$0	All costs

# Important!

If you, or someone you're helping, has questions about Fallon Health, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 1-800-868-5200.

## Spanish:

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Fallon Health, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-800-868-5200.

## Portuguese:

Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Fallon Health, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-800-868-5200.

## Chinese:

如果您，或是您正在協助的對象，有關於[插入項目的名稱 Fallon Health] 方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話 [在此插入數字 1-800-868-5200]。

## Haitian Creole:

Si oumenm oswa yon moun w ap ede gen kesyon konsènan Fallon Health, se dwa w pou resevwa asistans ak enfòmasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avèk yon entèprèt, rele nan 1-800-868-5200.

## Vietnamese:

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Fallon Health, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-800-868-5200.

## Russian:

Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Fallon Health, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-800-868-5200.

## Arabic:

إن كان لديك أو لدى شخص تساعدك أسئلة بخصوص Fallon Health، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون أية تكلفة. للتحدث مع مترجم اتصل بـ 1-800-868-5200.

## Khmer/Cambodian:

ប្រសិនបើអ្នក ឬនរណាម្នាក់ដែលអ្នកកំពុងជួយ មានសំណួរអំពី Fallon Health ហើយ អ្នកមានសិទ្ធិទទួលបានជំនួយនិងព័ត៌មាន ប្រាកដនិងគាត់ អស់អ្នក ឆ្ងាយមិនអ្វីប៉ុណ្ណោះ ។

មេរ័យចំនាយជាមួយអ្នករក្សាប្រ 1-800-868-5200 ។

**French:**

Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Fallon Health, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 1-800-868-5200.

**Italian:**

Se tu o qualcuno che stai aiutando avete domande su Fallon Health, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 1-800-868-5200.

**Korean:**

만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Fallon Health에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-800-868-5200로 전화하십시오.

**Greek:**

Εάν εσείς ή κάποιος που βοηθάτε έχετε ερωτήσεις γύρω από το Fallon Health, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας χωρίς χρέωση. Για να μιλήσετε σε έναν διερμηνέα, καλέστε 1-800-868-5200.

**Polish:**

Jeśli Ty lub osoba, której pomagasz ,macie pytania odnośnie Fallon Health, masz prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku .Aby porozmawiać z tłumaczem, zadzwoń pod numer 1-800-868-5200.

**Hindi:**

यदि आपके ,या आप द्वारा सहायता कए जा रहे ककसी व्यक्तत के Fallon Health [के बारे में प्रश्न हैं ,तो आपके पास अपनी भाषा में मुफ्त में सहायता और सूचना प्राप्त करने का अधिकार है। ककसी िुभाषण से बात करने के लिए ,1-800-868-5200 पर कॉि करें।

**Gujarati:**

જો તમે અથવા તમે કોઇને મદદ કરી રહ્યા છો તેમ જ કોઇને Fallon Health િ વશે પ્રશ્નો ઓછો તો તમને મદદ અને મહત્તી મેિ િો નો િઅવક ર છે. તે ખર્ચ િ વન તમ રી ભાષા મેિ પ્રશ્ન કરી શક ર છે. દ ભાષા િો િ ત િકર મટે,આ 1-800-868-5200 પર કોલ કરો.

**Laotian:**

້າທ່ານ, ຫຼື ຄົນ ທ່ານ ກຳລັງ ຊ່ວຍ ຫຼື ອ, ມ ຄຳ ຖາມ ກ່ຽວ ກັບ Fallon Health, ທ່ານ ມ ສິດ ທ່ານ ຈະ ໄດ້ ຮັບ ການ ຊ່ວຍ ຫຼື ອ ແລະ ຂໍ້ ມູນ ຂ່າວ ສານ ທ່ານ ບໍ່ ມ ຄ່າ ໃຊ້ ຈ່າ ຍ. ການ ໂອ້ ນົມ ກັບ ນາ ຍພາ ສາ, ໃຫ້ ໂທ ຫາ 1-800-868-5200.

## Notice of inclusion resources

At Fallon Health, we believe everyone deserves access to health care without discrimination. We work every day to help people of any age, income level, race, color, ethnicity, national origin, disability, religion, sexual orientation, sex, gender identity, and health status achieve their health goals.

To make sure you have access to all the resources and information necessary to understand and access your health plan benefits, we:

- Provide **free aids and services**—such as qualified sign language interpreters and written information in other formats, including large print, braille, accessible electronic formats and other formats
- Provide **free language services**—such as qualified interpreters and information written in other languages—to people whose primary language is not English.
- Have **dedicated resources, individuals, and teams** that specialize in reviewing our policies to ensure inclusion of the unique needs of our transgender and gender diverse members.

If you need access to or wish to discuss any of this information or resources, **please call us** at the phone number on the back of your member ID card. Or you can email us at [cs@fallonhealth.org](mailto:cs@fallonhealth.org).

If you believe Fallon or a provider has **discriminated against you or didn't provide these resources**, please tell us. You can write, call, or email us at:

Compliance Director	Phone: 1-508-368-9988 (TRS 711)
Fallon Health	Email: <a href="mailto:compliance@fallonhealth.org">compliance@fallonhealth.org</a>
10 Chestnut St., Worcester, MA 01608	

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW., Room 509F, HHH Building  
Washington, D.C., 20201  
Phone: 1-800-368-1019 (TDD: 1-800-537-7697)

**1-866-330-6380 (TRS 711)**  
**8 a.m. – 5 p.m., Monday-Friday**  
**[fallonhealth.org/medsupp](https://fallonhealth.org/medsupp)**



## Notice to applicant regarding replacement of Medicare Supplement insurance

Fallon Health & Life Assurance Company, Inc.  
10 Chestnut St.  
Worcester, MA 01608

### SAVE THIS NOTICE! IT MAY BE IMPORTANT TO YOU IN THE FUTURE.

According to your application/information you have furnished, you intend to terminate existing Medicare Supplement insurance and replace it with a policy to be issued by Fallon Health & Life Assurance Company, Inc. Your new policy will provide 30 days within which you may decide, without cost, whether you desire to keep the policy.

You have 30 days to review your policy and decide whether to keep it, EXCEPT that if you are newly enrolling in a Medicare Supplement 1 plan, then you are not permitted to switch within the same company into a Medicare Supplement 1A plan until you have been covered by the company's Medicare Supplement 1 plan for a period of at least 12 months.

You should review your new coverage carefully.

Compare it with all accident and sickness coverage you now have. If, after due consideration, you find that the purchase of this Medicare Supplement insurance is a wise decision, you should terminate your present Medicare Supplement coverage. You should evaluate the need for other accident and sickness coverage you have that may duplicate this policy.

### STATEMENT TO APPLICANT BY ISSUER, INSURANCE PRODUCER OR OTHER REPRESENTATIVE:

I have reviewed your current medical or health insurance coverage. To the best of my knowledge, this Medicare Supplement insurance policy will not duplicate your existing Medicare Supplement coverage because you intend to terminate your existing Medicare Supplement coverage. The replacement policy is being purchased for the following reason(s), (check one):

- \_\_\_\_\_ Additional benefits
- \_\_\_\_\_ No change in benefits, lower premiums
- \_\_\_\_\_ Fewer benefits and lower premiums
- \_\_\_\_\_ Other (please specify): \_\_\_\_\_



*(more on other side)*

**Important:**

- (1) State law provides that your replacement policy may not contain any pre-existing conditions, waiting periods, elimination periods or probationary periods.
- (2) If you still wish to terminate your present policy and replace it with new coverage, be certain to truthfully and completely answer all questions on the application. Failure to include all material information on an application may provide a basis for the company to deny any future claims and to refund your premium as though your policy had never been in force. After the application has been completed and before you sign it, review it carefully to be certain that all information has been properly recorded.
- (3) Do not cancel your present policy until you have reviewed your new policy and are sure that you want to keep it. If you cancel your present policy and then decide that you do not want to keep your new policy, it may not be possible to get back the coverage of your present policy.

**Signature:**

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Signature of applicant

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Date



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Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Fallon Health, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-800-868-5200.

Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Fallon Health, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-800-868-5200.

如果您，或是您正在協助的對象，有關於[插入項目的名稱 Fallon Health 方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話 [在此插入數字 1-800-868-5200。

Si oumenm oswa yon moun w ap ede gen kesyon konsènan Fallon Health, se dwa w pou resevwa asistans ak enfòmasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avèk yon entèprèt, rele nan 1-800-868-5200.

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Fallon Health, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-800-868-5200.

Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Fallon Health, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-800-868-5200.

إن كان لديك أو لدى شخص تساعد أسئلة بخصوص Fallon Health، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون أية تكلفة. للتحدث مع مترجم اتصل ب 1-800-868-5200.

ប្រសិនបើអ្នក ឬនរណាម្នាក់ដែលអ្នកកំពុងជួយ មានសំណួរអំពី Fallon Health បេ, អ្នកមានសិទ្ធិទទួលបានជំនួយនិងព័ត៌មាន បោកនិងភាសា អស់អ្នក បោកមិនអ្វីប៉ុណ្ណោះ ។ បើសិនជាអ្នកមានសំណួរអ្នកអាចទាក់ទង 1-800-868-5200 ។

Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Fallon Health, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 1-800-868-5200.

Se tu o qualcuno che stai aiutando avete domande su Fallon Health, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 1-800-868-5200.

만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Fallon Health에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-800-868-5200로 전화하십시오.

Eάν εσείς ή κάποιος που βοηθάτε έχετε ερωτήσεις γύρω από το Fallon Health, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας χωρίς χρέωση. Για να μιλήσετε σε έναν διερμηνέα, καλέστε 1-800-868-5200.

Jeśli Ty lub osoba, której pomagasz, macie pytania odnośnie Fallon Health, masz prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 1-800-868-5200.

यदि आपके ,या आप द्वारा सहायता ककए जा रहे ककसी व्यक्तत के Fallon Health [के बारे में प्रश्न हैं ,तो आपके पास अपनी भाषा में मुफ्त में सहायता और सूचना प्राप्त करने का अधिकार है। ककसी िभाषण से बात करने के लिए ,1-800-868-5200 पर कॉि करें।

જો તમે અથવા તમે કોઇને મદદ કરી રહ્યાં છો તેમ જો તમે Fallon Health વિશે પ્રશ્નો હોય તો તમને મદદ અને મદદની મેળો નો અધિકાર છે. તે અર્થ વિન તમ રી ભાષા મેળો પ્રાપ્ત કરી શકો છો. દા. ભાષાના વિન કરી મેળો, 1-800-868-5200 પર કોલ કરો.

້າທ່ານ, ຫ ົືຄົນທ ັທ່ານກຳລັງຊ່ວຍຫ ົື, ມ ຄຳຖາມກ່ຽວກັບ Fallon Health, ທ່ານມ ື່ນທ ັຈະໄດ້ຮັບການຊ່ວຍຫ ົືອາດຈະຂໍ້ມູນຂ່າວສານທ ັບັນພາສາຂອງທ່ານບໍ່ມ ັຄຳໃຊ້ຈ່າຍ. ການໂອ້ນລັກກັບພາສາ, ໃຫ້ໂທຫາ 1-800-868-5200.



## Notice of inclusion resources

At Fallon Health, we believe everyone deserves access to **health care without discrimination**. We work every day to help people of any age, income level, race, color, ethnicity, national origin, disability, religion, sexual orientation, sex, gender identity, and health status achieve their health goals.

To make sure you have access to all the resources and information necessary to understand and access your health plan benefits, we:

- Provide **free aids and services**—such as qualified sign language interpreters and written information in other formats, including large print, braille, accessible electronic formats and other formats
- Provide **free language services**—such as qualified interpreters and information written in other languages—to people whose primary language is not English.
- Have **dedicated resources, individuals, and teams** that specialize in reviewing our policies to ensure inclusion of the unique needs of our transgender and gender diverse members.

If you need access to or wish to discuss any of this information or resources, **please call us** at the phone number on the back of your member ID card. Or you can email us at [cs@fallonhealth.org](mailto:cs@fallonhealth.org).

If you believe Fallon or a provider has **discriminated against you or didn't provide these resources**, please tell us. You can write, call, or email us at:

Compliance Director	Phone: 1-508-368-9988 (TRS 711)
Fallon Health	Email: <a href="mailto:compliance@fallonhealth.org">compliance@fallonhealth.org</a>
10 Chestnut St., Worcester, MA 01608	

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW., Room 509F, HHH Building  
Washington, D.C., 20201  
Phone: 1-800-368-1019 (TDD: 1-800-537-7697)